

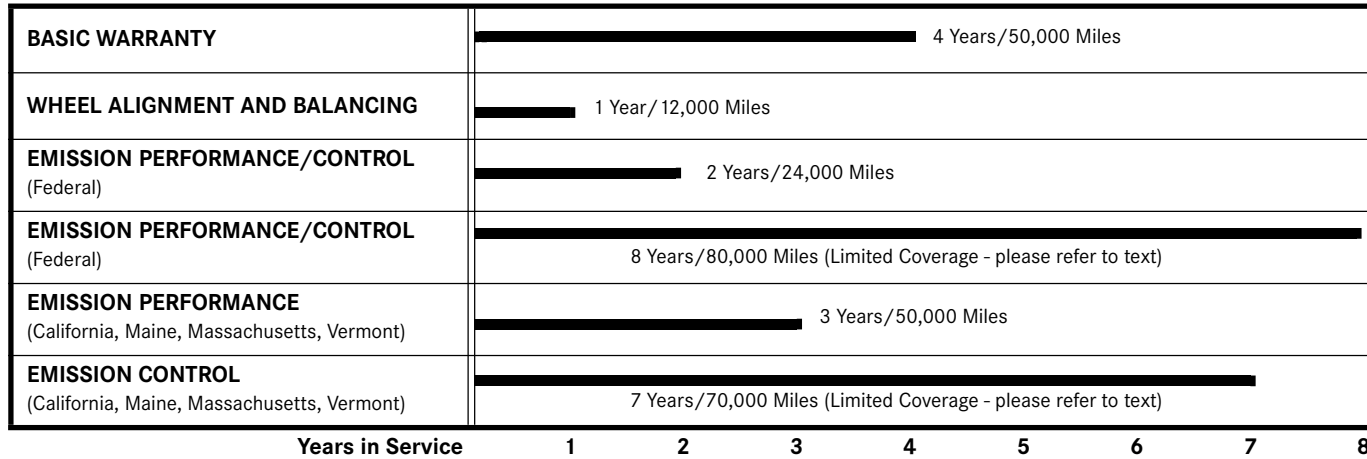


Service and Warranty Information 2005 Passenger Cars
(except Mercedes-Benz SLR McLaren)



QUICK REFERENCE TO WARRANTY COVERAGE

(Complete warranty coverage starts on page 13)





Dear Mercedes-Benz Owner:

As an authorized Mercedes-Benz Dealer, we are dedicated to providing you with unparalleled Commitment to Excellence in Sales and Service.

We will always do everything possible to live up to this commitment.

Mercedes-Benz Center's Signature and Stamp



Mercedes-Benz Center Information

Name: _____

Address: _____

City, State, ZIP Code: _____

Sales Department Hours: _____

Telephone: _____ Fax: _____ E-mail: _____

Service Department Hours: _____

Telephone: _____ Fax: _____ E-mail: _____

Parts Department Hours: _____

Telephone: _____ Fax: _____ E-mail: _____

Additional Customer Assistance/Services: _____

Vehicle Warranty Information

Model _____

European Delivery Domestic Delivery

Serial Number _____

Delivery/Warranty: Mo. _____ Day _____ Yr. _____

VIN _____

Selling Dealer Code: _____

Owner _____

LIMITED WARRANTY TERMS: The first to occur of 4 Years or 50,000 miles from date of delivery or when put into service. (See details starting on page 13 of this booklet.)

Address _____

OTHER: _____

City/State/ZIP _____

Owner's Signature



New Vehicle Systems Checkout Inspection/Delivery

NEW VEHICLE
DELIVERY
CERTIFICATION
PERFORMED

Month _____ Day _____ Year _____

Service Manager's Signature

Delivery and Owner Instructions

Owner instructed in operation of vehicle per Mercedes-Benz New Car Delivery Program

Service and Warranty Information Booklet, Operator Manuals and Maintenance Booklet reviewed with owner

Owner introduced to Service Department Staff

- Owner instructed on: First Visit
- Maintenance Schedule
- Tire Rotation
- Tele Aid
- Roadside Assistance

Mercedes-Benz Representative's Signature

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Service and Warranty

To the Owner

General

The subsequent pages of this Service and Warranty Information booklet describe some service requirements and the warranties you receive as a Mercedes-Benz owner.

Your car is covered under the terms of these “Warranties” and your Mercedes-Benz Center will exchange or repair any defective parts in accordance with the terms of such warranties within stated limits.

Please keep this booklet together with the Operator’s Manual, Maintenance Booklet and other documents concerning your car so that future owners will have access to this literature if you should sell the vehicle.

Replacement Parts for Your Mercedes-Benz

Genuine Mercedes-Benz parts, exchange units and factory approved accessories are the recommended replacement parts for your Mercedes-Benz passenger car and are available through your authorized Mercedes-Benz Center.

These parts meet the same exacting quality control standards as the original equipment on your car and comply with all applicable Federal and State safety regulations.

Consult your authorized Mercedes-Benz Center for warranty and other details. Also ask your Center about exchange parts under the Mercedes-Benz Exchange Program. These parts cost less than new parts but carry the same warranty terms.

Mercedes-Benz Service Welcome - Model Year 2005

The Mercedes-Benz Service Welcome consists of a First Visit and a First Tire Rotation, where applicable to your vehicle's tire configuration.

The Mercedes-Benz Service Welcome is available on model year 2005 Mercedes-Benz vehicles purchased from an authorized Mercedes-Benz Center within the United States or Puerto Rico.

First Visit

Please bring your Mercedes-Benz vehicle to your authorized Mercedes-Benz Center for its first visit anytime between 1,000 and 3,000 miles.

This first visit is for a basic vehicle diagnostic test and for answering any questions you may have regarding the vehicle and its features. This first visit is at no charge provided it is performed at an authorized Mercedes-Benz Center within the United States or Puerto Rico.

First Tire Rotation

Please bring your Mercedes-Benz vehicle to an authorized Mercedes-Benz Center for its first tire rotation at the mileage recommended in the tire manufacturer's warranty pamphlet included in your vehicle literature portfolio, or at the first signs of irregular tread wear, whichever comes first.

This first tire rotation is at no charge provided it is performed at an authorized Mercedes-Benz Center within the United States or Puerto Rico and prior to 6,500 miles on the vehicle odometer. Beyond this mileage, tire rotations are not covered by MBUSA.

Tire rotations, if applicable to your vehicle's tire configuration (see Maintenance Booklet or Operator's Manual), should be performed in accordance with the tire manufacturer's recommended intervals, or sooner at the first signs of irregular (uneven) tread wear. Tire manufacturer's rotation recommendations will necessitate a

tire rotation at least once in between maintenance services and at every maintenance service based on Mercedes-Benz maintenance intervals. Please note that the useful life of tires will vary depending on tire type, speed rating, road surfaces and individual driving style, among other factors.

In cases where your vehicle configuration will not allow for a tire rotation, tires will be checked for proper inflation pressure and the tire tread will be inspected at no charge provided this is performed at an authorized Mercedes-Benz Center within the United States or Puerto Rico and prior to 6,500 miles on the vehicle odometer.

Tire rotations, if applicable to your vehicle's tire configuration, are a required maintenance service. Not performing of tire rotations may void the Mercedes-Benz tire warranty coverage. See page 13 for details.

Service and Warranty

Notes

As a MERCEDES-BENZ OWNER you deserve service unparalleled in the industry.

To meet your every possible service need, your authorized Mercedes-Benz Center employs a specially factory trained staff using the latest diagnostic and service techniques. Whether it is a small adjustment or major service, your Mercedes-Benz Center will accommodate you quickly and efficiently.

Finally, should you ever experience an emergency repair situation, our 24-Hour Roadside Assistance Program is only a toll free call away. (1-800-FOR-MERcedes)

Service and Warranty

Notes

THANK YOU . . . for the confidence you have placed in us. We will always do everything possible to continue to earn your trust and goodwill.

Business Card
of
Mercedes-Benz Representative
(Insert here)

Business Card
of
Service Manager
(Insert here)

Service and Warranty

Limited Warranty - 2005 Registration Year Passenger Cars

Items Which Are Covered:

DEFECTS: Mercedes-Benz USA, LLC (MBUSA) warrants to the original and each subsequent owner of a new Mercedes-Benz passenger car that any authorized Mercedes-Benz Center will make any repairs or replacements necessary, to correct defects in material or workmanship arising during the warranty period.

ANY MERCEDES-BENZ CENTER: Any authorized Mercedes-Benz Center of the owner's choice will perform warranty repairs or replacements. The vehicle should be delivered to the Mercedes-Benz Center during normal service hours. A reasonable time should be allowed after taking the car to the Mercedes-Benz Center for performance of the repair.

WARRANTY PERIOD: This warranty is for 48 months or 50,000 miles, whichever occurs first.

WARRANTY STARTS: The warranty period starts on the date the car is delivered to the first retail purchaser or put in service as a Mercedes-Benz Center demonstrator or Mercedes-Benz USA, LLC (MBUSA) or Mercedes-Benz Service Corporation (MBSC) company car.

WHEEL ALIGNMENT AND BALANCING: Wheel alignment and wheel balancing are covered during the first 12 months or 12,000 miles, whichever comes first, and will be performed by any authorized Mercedes-Benz Center.

TIRES: The tires supplied on your car are covered against defects in material or workmanship for the Mercedes-Benz New Vehicle Limited Warranty period of 4 years and/or 50,000 miles from date of delivery or when the car was put in service. Should the tire become unserviceable for either of the above reasons, the tire will be replaced

free of charge, including mounting and balancing, provided 1.6 mm of tread depth remains over the entire tread surface. Any tire replaced under warranty will be covered for the remaining portion of the New Vehicle Limited Warranty period only.

The tire manufacturer's warranty coverage may extend beyond the Mercedes-Benz New Vehicle Limited Warranty. See tire manufacturer's warranty booklet in the owner's literature package or consult with the tire manufacturer's dealer for specific details.

Tire rotations, if applicable to your vehicle tire configuration, are a required maintenance service. Not performing tire rotations may void the Mercedes-Benz tire warranty coverage. See page 7 for information on the First Tire Rotation provided at no charge at an authorized Mercedes-Benz Center courtesy of Mercedes-Benz.

Service and Warranty

Limited Warranty - 2005 Registration Year Passenger Cars

Items Which Are Covered: (cont'd)

NO CHARGE: Warranty repairs will be made at no charge for parts and labor.

WARRANTY AVAILABLE: This warranty is applicable only in the United States and Puerto Rico. If you take your vehicle to Canada temporarily, such as on vacation, warranty service may be requested from any authorized Mercedes-Benz Center.

In all other countries defects in material and workmanship will be handled in accordance with the terms and limitations of the DaimlerChrysler AG Limited Warranty of 24 months with unlimited miles.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

EXCEPT FOR THE EMISSION SYSTEMS WARRANTIES, THIS IS THE ONLY WARRANTY GIVEN WITH THE PURCHASE OF A MERCEDES-BENZ PASSENGER CAR. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE FIRST TO OCCUR OF 48 MONTHS OR 50,000 MILES FROM THE DATE OF INITIAL OPERATION

OR ITS RETAIL DELIVERY, WHICHEVER EVENT SHALL FIRST OCCUR. DAIMLER-CHRYSLER AG, MERCEDES-BENZ USA, LLC, MERCEDES-BENZ SERVICE CORPORATION OR THE MERCEDES-BENZ CENTER NEITHER ASSUME NOR AUTHORIZE ANY PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH PASSENGER CAR. NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR INDIRECT OR CONSEQUENTIAL DAMAGE SUCH AS DAMAGE OR INJURY TO PERSON OR PROPERTY OR LOSS OF REV-

ENUE WHICH MIGHT BE PAID, INCURRED OR SUSTAINED BY REASON OF THE FAILURE OF ANY PART OR ASSEMBLY WHICH MAY BE REPAIRED OR REPLACED IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

Limited Warranty - 2005 Registration Year Passenger Cars

Items Which Are Not Covered:

TIRE DAMAGE: Damage to the tires such as punctures, cuts, snags, bruises, impact damage and breaks resulting from pothole impact, curb impact or from other objects, are not covered. Damage from incorrect inflation, excessive axle load, high speed spinning (when stuck in ice, mud or snow), tire chains, racing or competitive driving events, incorrect mounting or demounting, improper puncture repair, misuse, negligence, alteration and misapplication, are not covered. Rapid or irregular tread wear due to lack of tire rotation according to the tire manufacturer's recommendations or incorrect wheel alignment or tire balance is not covered. Tread wear out is also not covered.

DAMAGE DUE TO ACCIDENTS, MISUSE OR NEGLIGENCE: Accidents or damage from objects striking the car. Misuse of the car such as driving over curbs, overloading, improper operation, storage or transport (Proper use is described in the Operator's Manual).

DAMAGE DUE TO LACK OF MAINTENANCE: Lack of proper maintenance as described in the Maintenance Booklet. Use of service parts or fluids, such as paper oil filters or improper engine oil, which are non-approved by MBUSA, will cause engine damage not covered by the warranty.

NORMAL MAINTENANCE IS OWNER'S RESPONSIBILITY: Cleaning and polishing, lubrication and filters, engine tune-up, replacing worn wiper blades, wiper rubber inserts, brake pads and discs, and clutch discs and pressure plates are some of the normal maintenance services cars require

and are not covered by this warranty. See Maintenance Booklet for details.

Damage caused by the use of improper filters (including oil filters), engine oils, fluids, cleaners, polishes, or waxes is not covered. Original equipment remote control key batteries are covered for the first 90 days from the vehicle warranty start date. Handset coil cords and original equipment batteries for the MB Cellular Telephone are covered for 12 months from the MB Cellular Telephone in-service date. Replacement batteries are covered for 12 months from battery purchase date.

DAMAGE DUE TO ALTERATIONS: Alterations by changing or adding to the car can adversely affect its performance, reliability and longevity and are not covered by this warranty.

Service and Warranty

Limited Warranty - 2005 Registration Year Passenger Cars

Items Which Are Not Covered: (cont'd)

DAMAGE CAUSED BY REPAIR PARTS: Malfunctions caused by the use of other than genuine Mercedes-Benz parts and accessories and damages or malfunctions resulting from poor fuel quality or from blending additional fuel additives other than those expressly approved for use in exceptional circumstances (see vehicle operator's manual) by MBUSA are not covered.

DAMAGE CAUSED BY IMPROPER BODY REPAIRS: Damage or malfunctions caused by body repairs not performed in accordance with Mercedes-Benz specified repair procedures or otherwise improperly performed are not covered by this warranty.

ALTERED ODOMETER: No warranty coverage shall apply to any vehicle on which the odometer has been altered and the actual mileage cannot be determined.

DAMAGE FROM THE ENVIRONMENT: Parts made from cloth or leather (upholstery, convertible tops, trim items), wood, paint or chrome which have been affected by airborne fallout, such as chemical and tree sap, or by road salt, hail, windstorm or other environmental factors are not covered by this warranty.

DAMAGE TO GLASS: Glass breakage or scratches are not covered unless positive physical proof of a manufacturing defect can be established.

EXTRA EXPENSES: This warranty does not cover payment for loss of use of the car during warranty repairs nor lodging bills, substitute transportation rentals, or other travel costs, telephone calls, loss of pay, or other economic loss or consequential damages.

CHANGES IN DESIGN: The manufacturer has reserved the right to make any changes in design or to make additions to, or upon its products without incurring any obligations to install the same equipment on motor vehicles previously built.

Mercedes-Benz New Car Limited Warranty - Things You Should Know

General

Our intention is to repair under warranty, without charge to you, anything that goes wrong with your car during the warranty period which is our fault. All we ask is that you properly maintain and care for the car and that you have warranty repairs performed by an authorized Mercedes-Benz Center.

Please note the difference between “defects” and “damage” as used in the warranty. Defects are covered since we, the distributor are responsible. Conversely, we have no control over damage caused by such things as, but not limited to collision, misuse, and lack of or improper maintenance. Therefore, damage for whatever reason is not covered by the warranty.

It is the owner’s responsibility to maintain the vehicle according to the Maintenance Schedule provided. All maintenance services must be accomplished to keep your warranty coverage

valid. When requesting service or repair work under warranty, the owner must present to the authorized Mercedes-Benz Center evidence that the periodic servicing requirements have been accomplished. Receipts covering completion of required servicing should be retained in the event a question arises concerning maintenance.

These receipts should be transferred to each subsequent owner of the car. For your convenience, the Maintenance Booklet has been designed to incorporate the signature of your authorized Mercedes-Benz Center upon completion of the required maintenance services.

This signature is evidence of completion of the maintenance services and should be kept together with other receipts, repair orders and invoices.

If the owner has a warranty claim and can show through receipted invoices that the vehicle has received the required servicing, the dealer will perform the warranty work without charging for parts and labor. It is the responsibility of the owner to prove and the dealer to judge whether the required maintenance service has been performed.

MBUSA’s obligation is limited to the authorization to exchange or repair at its option such parts which are acknowledged by it to be defective. In case of defective assemblies, factory rebuilt units can be used in exchange instead of their repair. The replaced defective parts or assemblies shall become the property of MBUSA. Warranty repairs do not constitute an extension of the original warranty period for the vehicle or a part thereof.

Service and Warranty

Mercedes-Benz New Car Limited Warranty - Things You Should Know

Insurance Write-Off; or Repaired or Replaced Parts

Any vehicle which has been damaged to such an extent that the owner, insurer, financing institution or leasing company determined the vehicle to be a “total loss”, “write off” or equivalent, is not covered by this warranty. This includes but is not limited to vehicles issued a “salvage”, “scrap”, “dismantled” or similar title under any state’s law.

Any parts repaired or replaced under an insurance claim or required as a result of events which are not covered under this warranty (see “Items Which Are Not Covered”, page 15), for example, damages due to accidents, misuse, or negligence, and in either case, any subsequent consequential damage to the vehicle are not covered by this warranty.

Paint and Other Appearance Items

Defects in paint, trim or other appearance items are normally taken care of during our new vehicle preparation or by the dealer during new vehicle inspection. We suggest that if you find any paint or appearance problems that you advise your dealer as soon as possible since deterioration due to use and exposure is not covered by the warranty.

The instructions in your Operator’s Manual regarding the care of paint, upholstery, trim items and convertible tops, as applicable, must be followed explicitly to maintain your warranty coverage.

Mercedes-Benz New Car Limited Warranty - Things You Should Know

Body Repair Information

Due to the materials and assembly procedures used in the production of Mercedes-Benz vehicles, it is strongly recommended that any paint work/body repairs be performed only by those repair facilities which have been certified by MBUSA as having the tools, equipment and training necessary to perform such repairs. Please contact 1-800-FOR-MERCEdes for additional details.

Customer Repair Orders

Your servicing dealer will give you a copy of the Repair Order on all warranty repairs performed. Please keep this copy with your vehicle records.

Service and Warranty

Emission Control System Maintenance

General

The law requires your car to conform to exhaust emission standards. To provide the best vehicle performance and lowest vehicle emissions, you are responsible to see that all recommended maintenance procedures detailed in the Maintenance Booklet are performed at the specified times and mileages. The emission control warranty does not cover failures due solely to owner abuse or lack of proper maintenance.

More frequent maintenance may be needed for vehicles under severe operating conditions such as dusty areas, very short trip driving or trailer towing.

While maintenance service can be performed by any qualified service outlet, we recommend that all maintenance services be performed by your authorized Mercedes-Benz Center who is equipped with the tools, instruments, and literature necessary for correct and systematic performance of these services. Although warranty obligations are not dependent upon the use of any particular brand of replacement parts and you may elect to use non-genuine Mercedes-Benz parts for replacement purposes, we recommend the use of genuine Mercedes-Benz parts for service and repairs, since they have been made according to the manufacturer's specifications. It is also important to use only fuels and lubricants meeting factory specifications, since the emission systems warranty does not cover repair or replacement of parts necessitated by failure of such items.

For detailed information concerning emission control system maintenance, please refer to your Maintenance Booklet. If you should desire further information concerning tune-up specifications or emission control system maintenance jobs, we recommend obtaining maintenance-related literature. Such literature is available from either your Mercedes-Benz Center or directly from Mercedes-Benz USA, LLC.

Emission Systems Warranty - Passenger Cars (Federal)

General

In accordance with the requirements of the Federal Clean Air Act as amended, Mercedes-Benz USA, LLC warrants to the original and each subsequent owner of a new Mercedes-Benz passenger car that:

(1) the vehicle was designed, built and equipped so as to conform, at the time of sale to the original owner, with the then applicable regulations issued by the Federal Environmental Protection Agency under authority of the Federal Clean Air Act as amended; and

(2) the vehicle is free from defects in materials and workmanship at the time of sale which would cause it not to conform with those regulations within a period of two years or 24,000 miles from the date of initial operation of the vehicle, whichever occurs first; and

(3) is free from defects in material and workmanship in specific emission related parts as specified in the list shown on page 37 which would cause them not to conform with those requirements for a period of 8 years or 80,000 miles, whichever comes first.

This Warranty Does Not Apply To:

1. The repair or replacement of warranted parts which are scheduled to be replaced prior to 80,000 miles (such as spark plugs, fuel and air filters, etc.). These parts are no longer covered once they have been replaced at the first required replacement interval during a regular maintenance service.
2. Any vehicle on which the odometer mileage has been altered and the vehicle's actual mileage cannot be readily determined.
3. Loss of time, inconvenience, loss of the use of the vehicle or similar incidental or consequential damages.

Service and Warranty

Emission Systems Warranty - Passenger Cars (Federal)

This warranty will be performed by any authorized Mercedes-Benz Center of the owner's choice - repairing, replacing or adjusting at the dealer's discretion, upon delivery of the vehicle to the dealer's place of business without charge for parts and labor (including diagnosis), using Mercedes-Benz parts to assure compliance with applicable regulations. Parts replaced under this warranty become the property of the warrantor.

This warranty is available on a car purchased in the United States or in any U.S. possession governed by U.S. law.

In all other countries, defective parts will be repaired or replaced free of charge only in accordance with the terms and limitations of the warranty for new Mercedes-Benz vehicles in effect at the time in such countries.

WITH RESPECT TO EMISSION SYSTEMS, THIS WARRANTY AND THE EMISSIONS PERFORMANCE WARRANTY ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE WARRANTOR. DAIMLERCHRYSLER AG, MERCEDES-BENZ USA, LLC, MERCEDES-BENZ SERVICE CORPORATION OR THE SELLING MERCEDES-BENZ CENTER NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

See pages 37 and 39 for components covered by this warranty.

Emission Performance Warranty (Federal) - Things You Should Know

General

You may present a claim under this warranty immediately after your vehicle has failed an EPA approved emission short test if, as a result of that failure, you are required by law to repair the vehicle to avoid the imposition of a penalty or sanction. You do not need to suffer the loss of the right to use the vehicle, pay a fine, or incur repair expenses before bringing this claim. Your warranty claim may be presented to any authorized Mercedes-Benz Passenger Car Center of your choice in the USA or its territories.

The dealer will honor or deny your claim within a reasonable time not to exceed 30 days, from the time at which your vehicle is initially presented for repair or within any time period specified by local, State or Federal Law, whichever is shorter, except when a delay is caused by events not attributable to MBUSA or your Mercedes-Benz Center. You will be notified in writing by your Mercedes-Benz Center of the reason for any denial of your claim.

Your dealer is required by law to honor your claim if such notice of denial is not received by you within said time period.

You may obtain further information concerning the emission performance warranty or report violations of the terms of the Emission Performance Warranty by contacting the Director, Field Operation and Support Division (EN-397F), Environmental Protection Agency, 401 "M" Street, SW., Washington, D.C. 20460.

Service and Warranty

Emission Performance Warranty (Federal)

NOTE: The Emission Performance Warranty is required by Federal Law, and is effective only to the extent required by that law. To the extent the underlying law is suspended or amended, this Warranty is automatically altered in the same manner, without further notice.

Mercedes-Benz USA, LLC (MBUSA) warrants to the original and each subsequent owner of a new Mercedes-Benz passenger car that:

- a. if the vehicle is maintained and operated in accordance with MBUSA's written instructions for required maintenance and use, and
- b. if the vehicle fails to conform at any time during 8 years or 80,000 miles, whichever first occurs, to the applicable emission standards as ascertained by an EPA-approved emission short test, and
- c. if such non-conformity results or will result in the vehicle owner having to bear any penalty or other sanction (including the denial of the right to use the vehicle) under local, State or Federal law, then any authorized Mercedes-Benz Center during the first 24 months or 24,000 miles will make any repairs or replacements necessary to specified systems/components to correct the non-conformity or so that the vehicle will pass the smog check test at no charge for parts and labor (including diagnosis).

For the remainder of the 8 years or 80,000 miles the authorized Mercedes-Benz Center will correct only those deficiencies directly related to the specified components in the attached list which have been installed in or on the vehicle for the sole or primary purpose of reducing vehicle emissions and that were not in general use prior to Model Year 1968.

Parts replaced under this warranty become the property of the warrantor. The warranty period starts on the date the vehicle is delivered to the first retail purchaser or put into service as a dealer demonstrator or MBUSA or MBSC company car.

The emission control system of your new Mercedes-Benz passenger car was designed, built and tested using genuine Mercedes-Benz parts and the car is certified as being in conformity with Federal emission control regulations and requirements. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of emission related components be genuine Mercedes-Benz Parts or Authorized Remanufactured Parts.

The owner may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, and may elect to use other than genuine Mercedes-Benz Parts or Authorized Remanufactured Parts for such maintenance, replacement or repair without invalidating this warranty; the cost of such service or parts, however, will not be covered under the warranty except in the case of an emergency.

Use of replacement parts which are not of equivalent quality and design may impair the effectiveness of the emission control systems.

If other than genuine Mercedes-Benz Parts or Authorized Remanufactured Parts are being used for maintenance, replacement

or repair of components affecting emission control, the owner should obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine Mercedes-Benz parts in performance and durability.

MBUSA, however, assumes no liability under this warranty with respect to parts other than genuine Mercedes-Benz Parts or Authorized Remanufactured Parts except for consequential damage to a non-Mercedes-Benz warranted part caused by a failure of a Mercedes-Benz part. However, the use of non-Mercedes-Benz replacement parts does not invalidate the warranty on other components unless non-Mercedes-Benz parts cause damage to warranted parts.

Service and Warranty

Emission Performance Warranty (Federal)

MBUSA may deny an emission performance warranty claim if the failure of a part is the result of:

a. non-compliance with the written instructions for required maintenance and use. These written instructions, including time and mileage intervals at which maintenance is to be performed may be found in the Maintenance Booklet and Operator's Manual provided with your car. You are advised to perform all recommended maintenance or repairs on your new Mercedes-Benz passenger car. MBUSA may deny a warranty claim if your failure to perform the required maintenance resulted in the failure of the warranted part in question. Receipts and service records covering the performance of regular maintenance should be retained in the event questions arise concerning

maintenance. The receipts and service records should be transferred to each subsequent owner of this car.

b. vehicle abuse or maintenance performed in such a manner that an emission component was improperly installed or adjusted substantially outside the manufacturer's specifications or which resulted in removing or rendering inoperative any component affecting the vehicle's emissions.

c. using non-EPA certified replacement parts in the maintenance or repair of the vehicle which ultimately proved to be defective in material or workmanship or not equivalent from an emission standpoint to the original equipment part and the owner is unable to prove otherwise.

Mercedes-Benz USA, LLC may deny an emission related warranty claim if it can establish that the failure or the malfunction of an emission control system part results directly from the use of non-premium low octane fuel in the engine (i.e. fuel with an anti-knock index of below 91 as displayed on the fuel pump).

This Warranty Does Not Cover:

- a. Malfunctions in any part caused by any of the following: misuse, improper adjustments, modification, alteration, tampering, disconnection, improper or inadequate maintenance, or use of leaded gasoline for catalyst equipped vehicles.
- b. Damage resulting from accident, acts of nature or other events beyond the control of MBUSA.
- c. The repair or replacement of warranted parts which are scheduled for replacement prior to 80,000 miles (such as spark plugs, fuel and air filters) once these have been replaced at the first replacement interval as part of regular maintenance service.

- d. Loss of time, inconvenience, loss of use of the vehicle, or other incidental or consequential damages.
- e. Any vehicle on which the odometer mileage has been altered so that the vehicle's actual mileage cannot be determined.

This warranty is available on a car purchased in the United States or in any U.S. possession governed by U.S. law.

In all other countries, defective parts will be repaired or replaced free of charge only in accordance with the terms and limitations of the warranty for new Mercedes-Benz vehicles in effect at the time in such countries.

Service and Warranty

Emission Performance Warranty (Federal)

EXCEPT FOR THE EMISSION CONTROL WARRANTY, THIS WARRANTY AND THE LIMITED WARRANTY FOR NEW MERCEDES-BENZ VEHICLES ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATION, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE WARRANTOR. DAIMLERCHRYSLER AG, MERCEDES-BENZ USA, LLC, MERCEDES-BENZ SERVICE CORPORATION OR THE SELLING MERCEDES-BENZ CENTER NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

The lists shown on pages 37 and 39 set forth the emission related components which may be covered by the emissions performance warranty.

**California, Maine, Massachusetts and Vermont Emission Control System Warranty
- Things You Should Know**

Your Warranty Rights and Obligations:

The California Air Resources Board and Mercedes-Benz USA, LLC are pleased to explain the emission control system warranty on your Mercedes-Benz passenger car. In California, Maine, Massachusetts and Vermont, new motor vehicles must be designed, built and equipped to meet these states' stringent anti-smog standards. MBUSA must warrant the emission control system on your Mercedes-Benz passenger car for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include such parts as the fuel injection system, ignition system, catalytic converter and engine computers. Also included may be hoses, belts, connectors and other emission related assemblies.

Where a warrantable condition exists, MBUSA will repair your Mercedes-Benz passenger car at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage:

For 3 years or 50,000 miles, whichever first occurs:

1. If your MB passenger car fails a Smog Check Inspection, all necessary repairs and adjustments will be made by MBUSA to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.

2. If any emission related part on your MB passenger car is defective, the part will be repaired or replaced by MBUSA. This is your short-term emission control system DEFECTS WARRANTY.

Note: Applicable to vehicles with gasoline engines or flexible fuel engines only.

Service and Warranty

California, Maine, Massachusetts and Vermont Emission Control System Warranty - Things You Should Know

For 7 years or 70,000 miles, whichever first occurs:

1. If an emission related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by MBUSA. This is your long-term emission control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Maintenance Booklet. MBUSA recommends that you retain all receipts covering maintenance on your passenger car, but MBUSA cannot deny emission control system warranty solely for the lack of receipts or for your failure to ensure the performance of all required maintenance.

You are responsible for presenting your Mercedes-Benz passenger car to an authorized Mercedes-Benz Center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that MBUSA may deny you warranty coverage if your passenger car or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

**California, Maine, Massachusetts and Vermont Emission Control System Warranty
- Things You Should Know**

If you have any questions regarding your warranty rights and responsibilities, you should contact:

Mercedes-Benz USA, LLC, Customer Assistance Center, One Mercedes Drive, Montvale, NJ 07645-0350, 1-800-FOR-MERCEdes, or

State of California, Air Resources Board, Mobile Source Operations Division, P.O. Box 8001, El Monte, CA 91731-2990, or

State of Maine, Department of Environmental Protection, 106 Hogan Road, Bangor, ME 04403, or

Commonwealth of Massachusetts, Department of Environmental Protection, Division of Air Quality Control, One Winter Street, Boston, MA 02108, (617) 292-5500, or

Agency of Natural Resources, Department of Environmental Conservation, Air Pollution Control Division, Building 3 South, 103 Main Street, Waterbury, VT 05671-0402, (802) 241-3840.

Service and Warranty

2005 California, Maine, Massachusetts and Vermont Emission Control System Warranty

General

Mercedes-Benz USA, LLC (MBUSA) warrants to the original and each subsequent owner of a 2005 Mercedes-Benz passenger car that is certified for sale in California, Maine, Massachusetts or Vermont and registered in California, Maine, Massachusetts or Vermont that:

(1) such vehicle is free from defects in material and workmanship which would cause it to fail to conform with requirements of the California Air Resources Board (CARB) or to fail to pass a smog check test for a period of use of 3 years or 50,000 miles, whichever first occurs; and

(2) if any part which affects any regulated emission from your vehicle is defective during 3 years or 50,000 miles, whichever first occurs, the part will be repaired or replaced; and

(3) is free from defects in material and workmanship in specific emission related parts as specified in the attached list which would cause them not to conform with those requirements for a period of use of 7 years or 70,000 miles, whichever first occurs.

MBUSA further warrants that:

a. if the vehicle is maintained and operated in accordance with MBUSA's written instructions for required maintenance and use, and

b. if a part is defective during 3 years or 50,000 miles, whichever first occurs, which causes the vehicle not to conform to the applicable CARB requirement or to fail a smog check test, or

c. if an emission-related part covered by the 7 year or 70,000 mile, whichever first occurs, warranty term is defective during the warranty period,

then any authorized Mercedes-Benz Center of the owner's choice will make any adjustments, repairs or replacements (including diagnosis) necessary to correct the defect or so that the vehicle will pass the smog check test at no charge for parts, labor or diagnosis.

If your vehicle is between 3 to 8 years old and has been driven less than 80,000 miles, then your car may be eligible for additional coverage under the Federal Emissions Warranty.

2005 California, Maine, Massachusetts and Vermont Emission Control System Warranty

These warranty provisions shall begin on the date the vehicle is delivered to the first retail purchaser or, if the vehicle is first placed in service as a retail demonstrator or MBUSA or MBSC company vehicle prior to sale at retail, on the date the vehicle is first placed in such service.

The emission control system of your new Mercedes-Benz passenger car was designed, built and tested using genuine Mercedes-Benz parts and the car is certified as being in conformity with Federal, California, Maine, Massachusetts and Vermont emission control regulations and requirements. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of emission related components be genuine Mercedes-Benz Parts or Authorized Remanufactured Parts.

The owner may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, and may elect to use other than genuine Mercedes-Benz Parts or Authorized Remanufactured Parts for such maintenance, replacement or repair without invalidating this warranty; the cost of such service or parts, however, will not be covered under the warranty except in the case of an emergency.

Use of replacement parts which are not of equivalent quality and design may impair the effectiveness of the emission control systems. If other than genuine Mercedes-Benz Parts or Authorized Remanufactured Parts are being used for maintenance, replacement or repair of components affecting emission control, the owner should

obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine Mercedes-Benz parts in performance and durability.

MBUSA, however, assumes no liability under this warranty with respect to parts other than genuine Mercedes-Benz Parts or Authorized Remanufactured Parts except for consequential damage to a non-Mercedes-Benz warranted part caused by a failure of a Mercedes-Benz part. However, the use of non-Mercedes-Benz replacement parts does not invalidate the warranty on other components unless non-Mercedes-Benz parts cause damage to warranted parts.

Service and Warranty

2005 California, Maine, Massachusetts and Vermont Emission Control System Warranty

Repairs covered by this warranty will be performed by any authorized Mercedes-Benz Center at its place of business with no charge for parts or labor (including diagnosis), using genuine Mercedes-Benz Parts or Authorized Remanufactured Parts for any part covered by this warranty.

In the case of an emergency, when and where an authorized Mercedes-Benz Center is not available, repairs may be performed at any available service establishment or by the owner using any replacement part. The non-availability of a replacement part for warranty repair or a repair not completed within 30 days constitutes an emergency.

MBUSA will reimburse the owner for such repairs (including labor and diagnosis) that are covered under this warranty. Such reimbursement shall not exceed MBUSA suggested retail prices for warranted parts replaced and labor charges based on MBUSA recommended time allowances for warranty repairs at a geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented at a Mercedes-Benz Center as a condition of reimbursement for emergency repairs not performed at a Mercedes-Benz Center. Parts replaced under this warranty become the property of the warrantor.

The enclosed list sets forth some of the emission related components covered by the emission control system defects warranty. You are advised to perform all recommended maintenance or repairs on your new Mercedes-Benz passenger car. MBUSA will not deny an emissions system warranty claim solely because you have no record of maintenance; however, you are responsible for the performance of the required maintenance. MBUSA may deny a warranty claim if your failure to perform the required maintenance resulted in the failure of a warranted part. Receipts and service records covering the performance of regular maintenance should be retained in the event questions arise concerning maintenance. The receipts and service records should be transferred to each subsequent owner of this car.

2005 California, Maine, Massachusetts and Vermont Emission Control System Warranty

What is not covered by the Emission Warranty

Mercedes-Benz USA, LLC may deny an emission related claim if it can establish that the failure or the malfunction of an emission control system part results directly from the use of non-premium low octane fuel in the engine (i.e. fuel with an anti-knock index of below 91 as displayed on the fuel pump).

This warranty does not cover:

1. The repair or replacement of any “warranted part” otherwise eligible for warranty coverage shall be excluded from such warranty coverage if the vehicle or engine manufacturer demonstrates that the vehicle or engine has been abused, neglected or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for the repair or replacement of the part.
2. Malfunctions in any part caused by any of the following: improper adjustments except for those done by an authorized Mercedes-Benz Center during warranty service work, modification, alteration, tampering, disconnection, or use of leaded gasoline (for catalyst equipped vehicles).

3. Damage resulting from accident, acts of nature or other events beyond the control of MBUSA.
4. The repair or replacement of warranted parts which are scheduled to be replaced prior to 50,000 miles once these have been replaced at the first replacement interval during a regular maintenance service.
5. Incidental or consequential damages such as loss of time, inconvenience, or loss of use of the vehicle.
6. Any vehicle on which the odometer mileage has been altered so that the vehicle’s actual mileage cannot be determined.

Service and Warranty

2005 California, Maine, Massachusetts and Vermont Emission Control System Warranty

This warranty is applicable to cars certified for sale and registered in the States of California, Maine, Massachusetts and Vermont. In all other states or countries, defective parts will be repaired or replaced in accordance with the terms and limitations of the warranty applicable to new Mercedes-Benz vehicles in effect at the time in such states or countries.

You may present a claim under the performance warranty immediately after your vehicle has failed a smog check test. You do not need to suffer the loss of the right to use the vehicle, pay a fine, or incur repair expenses before bringing this claim. After the 3 year/50,000 mile performance warranty period has passed, a smog check test failure due to a defect in a part which is warranted for 7 years/70,000 miles, is covered.

Your warranty claim may be presented to any authorized Mercedes-Benz Passenger Car Center of your choice. The dealer will honor or deny your claim within a reasonable time not to exceed 30 days, from the time at which your vehicle is initially presented for repair. Exceptions are when you, the owner, request a delay, or a delay is caused by events not attributable to MBUSA or your Mercedes-Benz Center.

You will be notified in writing by your Mercedes-Benz Center of the reasons for any denial of your claim.

Your dealer is required by law to honor your claim if such notice of denial is not received by you within said time period.

WITH RESPECT TO EMISSION SYSTEMS, THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE WARRANTOR. DAIMLER-CHRYSLER AG, MERCEDES-BENZ USA, LLC, MERCEDES-BENZ SERVICE CORPORATION OR THE MERCEDES-BENZ CENTER NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

Mercedes-Benz Warranted Emission Related Components MY 2005 - Gasoline or Flexible Fuel Engines

I. Air Induction System

Air Cleaner Housing
 Intake Air Ducts
 Intake Manifold
 CMP Actuator
 Variable Intake System Actuator
 Variable Intake System Switching Valve
 Charge Air Cooler
 Supercharger
 Supercharger Bypass Valve
 Turbocharger

II. Fuel Metering System

Fuel Rail
 Electronic Accelerator Module
 Throttle Actuator
 Fuel Pump
 Fuel Pump Relay
 Fuel Injector
 Fuel Pressure Regulator w/Integrated Fuel Filter

III. Ignition System

Spark Plugs
 Ignition Coil
 Ignition Cable
 Ignition Module

IV. Exhaust Gas Recircln System

EGR Valve w/ Integrated Switching Valve

V. Positive Crankcase Ventilation

Oil Filler Cap

VI. Fuel Evaporative Control

EVAP Canister
 EVAP Purge Valve
 Pressure Relief Valve
 OBD II Valve
 Fuel Filler Cap
 Fuel Tank
 Fuel Tank Pressure Sensor
 Fuel Expansion Tank

VII. Secondary Air Injection System

Electric AIR Injection Pump
 AIR Injection Pump Relay
 AIR Control Valve
 AIR Switching Valve
 Vacuum Check Valve (AIR)

VIII. Exhaust

Exhaust Manifold
 Three-Way Catalyst *
 Warm-Up Three Way Catalyst *

IX. Eng. Emiss. Control Sys. Sensors

Engine Control Module *
 Transmission Control Module
 O₂ Sensors
 Engine Coolant Temperature Sensor
 Intake Air Temperature Sensor
 Charge Air Pressure Sensor
 Manifold Air Pressure Sensor
 Crankshaft Position Sensor
 Camshaft Position Sensor
 Knock Sensor
 Front Vehicle Speed Sensor
 Rear Vehicle Speed Sensor

Mass Air Flow Sensor w/ Integrated Intake Air Temperature Sensor

X. On-Board Diagnostics

Data Link Connector (OBD)
 Malfunction Indicator Lamp *

XI. Related Parts w/ Above Systems

Automatic Transmission Mode Selector
 Emission Related Hoses, Clamps, Belts, Pulleys, Tubes, Fittings, Sealing Devices, Mounting Hardware included *

* These items are warranted for 8 years/ 80,000 miles (whichever comes first), all other items are warranted for 3 years/ 50,000 miles (whichever comes first) for California, Massachusetts, Maine and Vermont vehicles or 2 years/24,000 miles (whichever comes first) for all other vehicles. Please reference the previous pages for additional emission warranty coverage information.

Service and Warranty

Notes

**Mercedes-Benz Warranted Emission Related Components MY 2005 - Diesel Engine
- Federal Emission Warranty -**

I. Air Induction System

Air Cleaner Housing
Intake Air Ducts
Intake Manifold
Charge Air Cooler
Turbocharger
Charge Air Manifold

II. Fuel Metering System

Fuel Rail (Distributor)
Fuel Injector
Fuel Filter
Fuel Rail Pressure Sensor
High Pressure Pump

III. Ignition System

Glow Plug
Glow Plug Relay

IV. Exhaust Gas Recirculation System

EGR Valve
EGR Cooler

V. Positive Crankcase Ventilation

Oil Filler Cap

VI. Exhaust

Exhaust Manifold
Catalyst integrated into Resonator*
(Oxidation Catalytic Converter)

VII. Eng. Emiss. Ctrl. Sys. Sensors

Engine Control Module *
Transmission Control Module
O₂ Sensors, Pre Cat. (Heated exhaust
Gas O₂ Sensor)
Engine Coolant Temperature Sensor
Intake Air Temperature Sensor
Charge Air Pressure Sensor
Accelerator Pedal Module
Manifold Air Pressure Sensor
Crankshaft Position Sensor
Camshaft Position Sensor
Front Vehicle Speed Sensor
Rear Vehicle Speed Sensor
Mass Air Flow Sensor

VIII. On-Board Diagnostics

Data Link Connector (OBD)
Malfunction Indicator Lamp *

IX. Related Parts w/ Above Systems

Automatic Transmission Mode
Selector
Emission Related Hoses, Clamps,
Belts, Pulleys, Tubes, Fittings,
Sealing Devices, Mounting Hardware
included *

* These items are warranted for 8 years/80,000 miles (whichever comes first), all other items are warranted for 2 years/24,000 miles. Please reference the previous pages for additional emission warranty coverage information.

Service and Warranty

MY 2005 California, Maine, Massachusetts and Vermont Defect Warranty Coverage (7 years / 70,000 miles) - Gasoline or Flexible Fuel Engines -

Parts Description	Model																										
	C230 Coupe 1.8K	C320 Coupe	C230 1.8K	C240	C320	C55 AMG	E320	E500	E55 AMG	S430	S500	S600	S55 AMG	CLK320	CLK500	CLK55 AMG	CL500	CL600	CL55 AMG	CL65 AMG	SL500	SL600	SL55 AMG	SL65 AMG	SLK350	SLK55 AMG	
Intake Manifold	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Charge Air Cooler	•		•						•				•	•					•	•	•		•	•	•		
Supercharger	•		•						•				•							•				•			
Supercharger Bypass Valve	•		•						•				•							•				•			
Turbocharger													•						•		•		•		•		
Throttle Actuator	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Fuel Injector													•						•		•		•		•		
Ignition Module													•						•		•		•		•		
EVAP Canister																			•	•		•					
Fuel Tank	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Electric AIR Injection Pump						•							•	•					•	•	•		•	•	•	•	•
Exhaust Manifold	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Fuel Pump	•	•	•	•	•	•			•																	•	•

Service and Warranty

MY 2005 California, Maine, Massachusetts and Vermont Defect Warranty Coverage (7 years/70,000 miles) - Gasoline or Flexible Fuel Engines -

Parts Description	Model																										
	C230 Coupe 1.8K	C320 Coupe	C230 1.8K	C240	C320	C55 AMG	E320	E500	E55 AMG	S430	S500	S600	S55 AMG	CLK320	CLK500	CLK55 AMG	CL500	CL600	CL55 AMG	CL65 AMG	SL500	SL600	SL55 AMG	SL65 AMG	SLK350	SLK55 AMG	
Fuel Rail												•							•		•		•				
Fuel Tank Pressure Sensor									•																		
Fill Neck ORVR (Liquid Seal) with Expansion Tank							•	•																			
Three Way Catalyst	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Warm-up Three Way Catalyst	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Engine Control Module	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Transmission Control Module	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Mass Air Flow Sensor with Integrated Air Temp Sensor	•		•																								

Note:
This chart also applies to 4MATIC model versions where available.

Service and Warranty

Warranty Enforcement Laws (Lemon Laws)

Laws in many states and federal law permit owners and/or lessees to obtain a replacement vehicle or a refund of the purchase or lease price under certain circumstances. The provisions of these laws vary from state to state and vary from the federal law. To the extent allowed or not prohibited by applicable law, Mercedes-Benz USA, LLC requires that you first provide us with direct written notification of any alleged unrepaired defect or malfunction, or any other dissatisfaction you have experienced with your vehicle so that we

have the opportunity to cure the problem or dissatisfaction ourselves. Giving MBUSA itself this direct notice and opportunity to cure enables us to supplement prior efforts by our authorized dealers so any ongoing problem can be resolved or the dissatisfaction addressed by us. In states that have not enacted Lemon Laws, we also require, without constituting any liability beyond the Mercedes-Benz new car warranty, that you give us direct written notice of any service difficulty you have experienced. Written noti-

fications, either required under an applicable Lemon Law or other written notifications should be sent to us, not one of our dealers, at Mercedes-Benz USA, LLC, Customer Assistance Center, One Mercedes Drive, Montvale, New Jersey, 07645-0350.

IMPORTANT NOTICE for California Retail Buyers and Lessees of Mercedes-Benz Vehicles

Under California law you may be entitled to a replacement of your vehicle or a refund of the purchase price or lease price, if Mercedes-Benz USA, LLC and/or its authorized repair or service facilities fail to fix one or more substantial defects or malfunctions in the vehicle that are covered by its express warranty after a reasonable number of repair attempts. During the period of 18 months from original delivery of the vehicle or the accumulation of 18 000 miles on the odometer of the vehicle, whichever first occurs, a rea-

sonable number of repair attempts is presumed for a retail buyer or lessee if one or more of the following occurs: (1) the same substantial defect or malfunction results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven, that defect or malfunction has been subject to repair two or more times, and you have directly notified Mercedes-Benz USA, LLC in writing of the need for its repair, (2) the same substantial defect or malfunction of a less serious nature than category (1) has

been subject to repair four or more times and you have directly notified us in writing of the need for its repair, or (3) the vehicle is out of service by reason of repair of the same or different substantial defects or malfunctions for a cumulative total of more than 30 calendar days. Written direct notification should be sent to us, not a dealer, at Mercedes-Benz USA, LLC, Customer Assistance Center, One Mercedes Drive, Montvale, NJ 07645-0350.

Service and Warranty

What To Do...

If You Have Questions Regarding Warranty or Service

The satisfaction and goodwill of Mercedes-Benz owners is of primary concern to Mercedes-Benz Centers and MBUSA. In the event a warranty or service matter is not handled to your satisfaction, the following steps are suggested:

FIRST -

Discuss the problem with your Mercedes-Benz Center management. Talk to the Service Manager, then if you still have questions, discuss them with the Mercedes-Benz Center's owner.

THEN -

Request Clarification - If unanswered questions remain, contact Mercedes-Benz USA,

LLC, Customer Assistance Center, One Mercedes Drive, Montvale, New Jersey 07645-0350. 1-800-FOR-MERCEdes.

When you contact Mercedes-Benz USA, LLC please be sure to include the MODEL, and VEHICLE IDENTIFICATION NUMBER (VIN) of your car. This is important to assure fast, efficient handling of your inquiry.

If You Have Lost the Service and Warranty Information Booklet

Should you lose your Service and Warranty Information booklet, have your local Mercedes-Benz Center arrange for a replacement.

If You Have Changed Your Address

Should your address change, please do not fail to notify us by using the “Notice of Address Change” coupon also contained in the centerfold of this booklet, or you may call 1-800-FOR-MERCEdes to provide the information.

SPECIAL ADJUSTMENT PROGRAMS

Sometimes Mercedes-Benz USA, LLC offers a special adjustment program to pay for all or part of the cost of certain repairs beyond the terms of the warranty. Check with your Authorized Mercedes-Benz Center to determine whether any adjustment program is applicable to your automobile.

Service and Warranty

To Purchasers of Pre-Owned Mercedes-Benz Vehicles

If you have purchased a pre-owned Mercedes-Benz vehicle before the expiration of its original warranty, you are entitled to any unexpired portion of the warranty provided you establish your ownership and the purchase date of the car. Please mail the coupon contained in the centerfold of this booklet to the address shown, or you may call 1-800-FOR-MERCEdes to provide the information.

Such notification is likewise necessary for your own safety after expiration of the original warranty.

The “National Traffic & Motor Vehicle Safety Act of 1966” requires Mercedes-Benz USA, LLC to be in a position to contact Mercedes-Benz owners when a correction of a product defect becomes necessary.

Service and Warranty

Notes

Service and Warranty

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