



DTB

Date: November 16, 2005
Order No.: P-B-82.95/476
Supersedes:
Group: 82

**SUBJECT: Model 171, 203, 209, 211, 215, 219, 220 and 230
As of Model Year 2005
Digital TeleAid Control Units**

In the above model vehicles when replacing a Digital TeleAid unit, it is very important that ATX be notified of the unit replacement. If ATX is not notified of the unit replacement, the customer calls will be stopped at the pre-activation line and not be routed correctly to an operator. This occurs because ATX does not recognize the unit as being active. Please follow the steps below when replacing a TeleAid control module.

1. Verify need for TeleAid module replacement.
2. De-provision the original unit using DAS by following path: Select model → Control Units → Information and communication → Audio, video, Navigation, and telematics → TeleAid → Control unit adaptations → Deactivation of TeleAid → F5 → Fax deactivation form to ATX
3. Fill out and fax form to ATX (DTA De-provision/Replacement Confirmation Form). The form can be found on NetStar → Service → STAR TekInfo → EDAC → Digital Tele Aid Diagnostic Guide → "Customer Complaints".
4. Provision the new unit by pressing the "I" button.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.