



DTB

Date: September 10, 2004
Order No.: P-B-82.85/389
Supersedes:
Group: 82

**SUBJECT: Model 211.026/065/070/076/082/083/265/282/283, All Model Years with Navigation
Model 171.456, Model Year 2005 with Navigation
COMAND Head Unit Switched OFF Every Few Minutes**

 Note: For Information Only

If you receive customer reports in the above model vehicles having one or all of the conditions listed below, please ensure a navigation DVD is inserted in the navigation processor (navigation DVD drive in trunk) at all times before releasing the vehicle to the field.

- Audio system switches OFF for a few seconds approximately every 2-3 minutes
- Some of the speakers emit no sound
- Telematics system shuts down completely and then re-starts

When the DVD is not detected by the navigation processor, as a result, the navigation processor will perform an internal reset causing the COMAND head unit to switch OFF at regular time intervals.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.