

star bulletin



 Date:
 November 11, 2004

 Order No.:
 P-B-82.64/414

 Supersedes:
 Group:

 B2

SUBJECT: Model 211.026/065/070/076/082/083/265/282/283, Model Year 2003 through 2005 Model 171.456/473, Model Year 2005 Retrieve Compact Discs (CDs) from the CD Changer When Service is Required

i Note: For Information Only

If you receive customer reports in the above model vehicles that may require service to the in-dash Compact Disc Changer (CDC), please insure that all discs are retrieved from the changer prior to service by following the below instructions.

i Note:

To eject the CDs from the changer, the changer must be in the vehicle and connected to its entire assembly to receive a "Door Open" message from CAN allowing the discs to be released by the changer. Connecting power will not enable the eject function of the CD changer.

- 1. Press the "open" button to open the automatic CD changer access door (Figure 1, arrow).
- 2. Check all six slots if there are any solid red LEDs noted in the CD changer buttons, each red LED may indicate a presence of a CD in the corresponding slot of the changer (Figure 2).





Figure 1

P-B-82.64/414

/414 Figure 2

P-B-82.64/414

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

© 2004 Mercedes-Benz USA, LLC. Mercedes-Benz Canada, Inc. Dealer Workshop Services www.MBUSA.com www.startekinfo.com All rights reserved. Reproduction or translation in whole or in part is not permitted without authorization from the publisher. Printed in U.S.A. 1-800-FOR-MERCedes

- 3. Press and release the corresponding button to eject the disc from its slot in the CDC, the CD will be ejected within a few seconds.
- 4. If there is more then one disc in the changer, then apply a long press to <u>any</u> of the buttons on the CD changer, all of the discs are ejected using this method (Figure 3).
- 5. Ensure that there are no CDs remaining in the changer by checking that none of the buttons on the changer are lit.



Figure 3

P-B-82.64/414