



DTB

Date: March 17, 2005
Order No.: P-B-82.60/426a
Supersedes: P-B-82.60/426 dated Dec. 20, 2004
Group: 82

Revision: *Addition of 164 and 219 Models*

SUBJECT: **Model 164.175/186**
Model 171.456/473
Model 203.040/061/064/076/081/084/261/264/281/284/740/747/764
Model 209.365/375/376/465/475/476
Model 211.026/065/070/076/082/083/265/270/282/283
Model 215.374/375/376/379
Model 219.375/376
Model 220.170/174/175/176/179/183/184
Model 230.474/475/476/479
Model Year 2005 and 2006
Diagnostic Enhancement: Satellite Radio (SDARS) Enhanced Diagnostic Assistance Center "EDAC"

Mercedes-Benz USA, LLC will be continuing the satellite radio (SDARS) EDAC program and on Friday, March 25, 2005 will be adding Models 164 and 219. MBUSA has posted a diagnostic guide that supplements information available through traditional MBUSA sources and can be found on: **NetStar – Service – STAR TekInfo – EDAC – Diagnostic Guide For Satellite Radio.**

Under this EDAC program, replacement of the satellite radio will require authorization prior to replacement, in accordance with the program terms summarized below.

- The technician shall conduct an accurate assessment of the problem by using the diagnostic guide.
- **ALL** replacements of the satellite radio will require that the dealer call the EDAC to open a case, review the methods of diagnosis and the results. The EDAC dedicated toll free number is **1-800-997-8228** 9 AM to 8 PM EST Monday to Friday.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

- Upon completion of an EDAC contact, the EDAC agent will issue an authorization number in those cases where the satellite radio (SDARS) is deemed to be malfunctioning. **This authorization number must appear in the DTC field on the submitted warranty claim or the claim handling fee will be debited as of repair date December 20, 2004 (Models 171, 203, 209, 211, 215, 220, and 230) and March 25, 2005 (Models 164 and 219).**
- Should an authorized satellite radio (SDARS) control unit be submitted without the specified documentation called for in the satellite radio authorization checklist (next page), the claim handling fee will be debited as of repair date December 20, 2004 (Models 171, 203, 209, 211, 215, 220, and 230) and March 25, 2005 (Models 164 and 219).

Satellite Radio (SDARS) Replacement Authorization Checklist



Please follow each step PRIOR to calling the EDAC. Remember to print out all requested information and then securely affix printouts to the replaced Satellite Radio (SDARS) when shipping.

Do NOT erase any stored DTC's before returning parts.

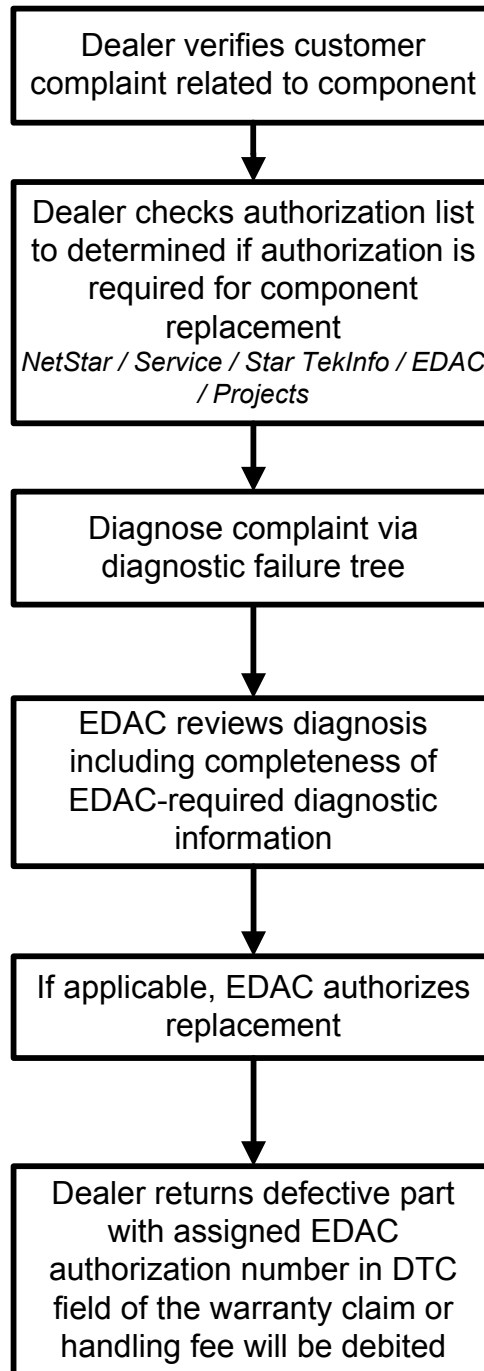
On all pages the VIN and date must be visible.

1. Connect SDS, start DAS.
2. Select vehicle specific information
3. Obtain the following data:
 - Short Test with Fault Codes
 - Control unit version of all MOST components (follow path):
 1. **Control units**
 2. **Information and communication**
 3. **Audio, video, navigation, and Telematics**
 4. **Control module versions of the MOST components**
 - Control unit version of Satellite Radio (follow path):
 1. **Control units**
 2. **Information and communication**
 3. **Audio, video, navigation, and Telematics**
 4. **Satellite Radio**
 5. **Control unit version**

Note: For printing wait for all information to load, and then press F11. Select "Print out of test step" and press print.

4. End DAS, disconnect SDS.

Process Overview



End

EDAC is only equipped to assist with current program components.

- OM648 Diesel Engine
- Satellite Radio (SDARS) all Models
- DVD COMAND / Sound Amp / Navi / CDC / DTA and MHI

For all other technical assistance please contact TAC