



DTB

Date: December 30, 2004
 Order No.: P-B-82.60/388a
 Supersedes: P-B-82.60/388 dated August 30, 2004
 Group: 82

Revision: Remedy Update

**SUBJECT: Model 171.456 with Option Code 523, 525, 527
Model Year 2005**

Audio Gateway (AGW) Shuts Down Due to Over Temperature of the Component

If you receive customer reports in the above model vehicles having one or all of the conditions listed below, the AGW temperature is too high.

- The Telematics system intermittently shuts down completely.
- After a short cooling period, depending on ambient conditions, the telematics system reactivates again and may be operated.
- Audio quality poor
- Some of the audio channels completely cut-out
- Condition occurs primarily with the roof open and at high volume settings
- Fault Code D004 is stored in the AGW

To resolve, replace the Audio Gateway (AGW) with the below part number which includes integrated fan.

Parts Information

Qty.	Part Name	Part Number
1	Audio Gateway Sound	A211 870 15 89 **

****Parts are in a critical supply situation and will be limited, please see the PAC weekly status report on parts availability status and delivery expectations. This report is located on the PAC website.**



Note: The following allowable labor operations should be used when submitting a warranty claim for this repair.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

In Case of Warranty

Operation: Short test, perform (54-1011)
Ground cable – electrical system battery, D&D (54-7989)
Control unit – audio gateway (after test), R&R/replace if necessary (82-7479)

Damage Code	Operation Number	Time (hrs.)	Model Indicator (s)
82669 94	54 1011	0.3 hrs.	00
	54 7989	0.2 hrs.	X1
	82 7479	0.6 hrs.	X1